

Zero Tolerance

This practice operates a zero-tolerance policy towards harassment and abuse of staff, patients, or other visitors.

This includes (but is not limited to) sexism, racism, homophobia, biphobia, transphobia, and ageism, or harassment or abuse on the basis of disability, marriage or civil partnership, pregnancy or maternity, religion or belief.



Confidentiality Statement

We hold your patient records in the strictest confidence, regardless of whether they are electronic or on paper. We take all reasonable precautions to prevent unauthorised access to your records, however they are stored. Any information that may identify you is only shared with the practice team, or, if you are referred to hospital, to the clinician who will be treating you. We will only share information about you with anyone else if you give your permission in writing.



Equality and Diversity Statement

This practice believes in fairness and equality, and above all, values diversity. All staff have ongoing equality and diversity training and our equality and diversity policies are reviewed annually.





Screening for trans and non-binary patients

Trans and non-binary patients may not be invited to routine screenings and can miss out on important health checks.

Please ask a doctor or nurse to see if you're due a screening and book an appointment to discuss how we can make your screening most comfortable for you.